ไปรษณีย์ไทย
Thailand Post

Thailand Post's Announcement
Subject: Delays of ePacket items destined for the United States of America

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Thailand Post Co., Ltd. (THP) has been informed by the courier partner that due to increased stringency in the customs inspections, import items arriving in the United States of America must undergo rigorous customs procedures by the U.S. Customs and Border Protection. These measures may result in delays, detention or the disposal of items at the discretion of the customs officers.

In this regard, THP would like to announce that certain ePacket items, accepted in July 2026, are under the customs inspections and have experienced delivery delays. Our courier partner has been liaising with relevant bodies to secure the release of these items as quickly as possible for final delivery.

THP requests that all senders provide accurate, complete and truthful declaration information to prevent future delays, detention, or disposal of items at the destination country.

For further information, please contact THP Contact Center 1545 (Weekdays: 08.00 a.m. - 06.00 p.m. / Weekends and Public holidays: 09.00 a.m. - 05.00 p.m.).

This announcement is made for general information.

Announced on 12 August 2026

(Thapanee Amarinrat)
Senior Executive Vice President (International Business)
for Chief Executive Officer and President